



**ITS OFFICE APPLIANCES  
SDN BHD**

**YOUR PREFERRED  
OFFICE SUPPLIES  
CENTRE**



## FOUNDER MESSAGE



**ITS OFFICE APPLIANCES  
SDN BHD**



" When I worked as a general worker in the field of office equipment, I realized that not all customer needs could be met due to limitations. After many years experience, I decided to step out to solve it, and further fulfill my dream, which is to create the largest sales and service platform for office equipment in the Malaysian market. It is now my responsibility to lead my team, to provide a complete, affordable, cool machine, and produce a team with professional product knowledge, always with solutions to satisfy all our customers. Let's grow into the future together! "

**MR OH**  
**FOUNDER**







Every customer is our priority. ITS Office Appliances was established to meet customer demand, in terms of product quality, durability, modern design, user friendly and others. Since then, there have been repeat customers who are satisfied with their purchases.

In the view of our front line, we have an expertise sales team on products guidance with their professional skills to meet the various aspects of customer needs. They are also the company's heart. On the other hand, there are a group of well-trained technician for software support, training, machine repair & QC in order to ensure product quality before the delivery. In terms of price, we have a vast price given in line with the needs of different areas.



## ABOUT US



**ITS OFFICE APPLIANCES  
SDN BHD**



**We are an importer & distributor in all type of office automation. The company was founded in year 2008, previously known as ITS OFFICE EQUIPMENT SALES & SERVICES. As a comprehensive one stop supplier, our expertise are available to assist you in making the optimal choice in your business with our 14 years experience in the Office Automation.**

**A specialist in Time recorder attendance machine, Note counting machine, Safety Box, Paper Shredder, Note detector, Coin Sorter, Fingerprint time attendance system, Guard tour system, Walkie talkie, Binding machine, Cheque Writer, Laminator & etc. At the same time, we have a series of home brand products, named as iTBX. It has established a certain degree of reputation in the market and demand, it's also one of the leading office supplies in the market.**





**WE  
PROVIDE**



**ITS OFFICE APPLIANCES  
SDN BHD**

**SALES**

**SERVICE**

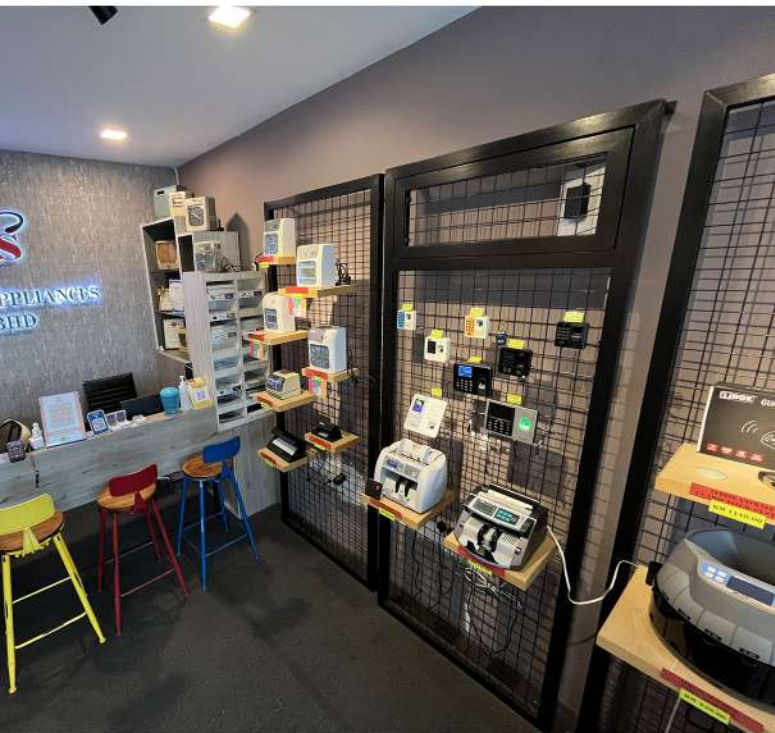


# SALES

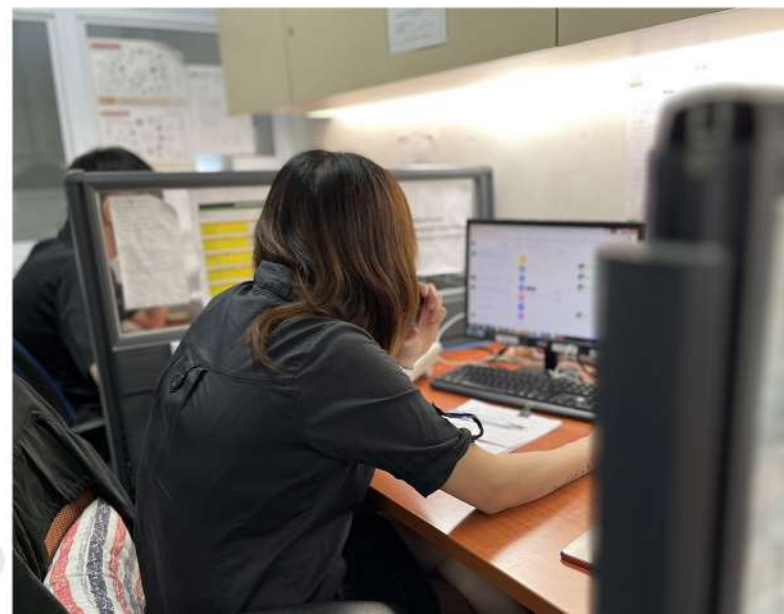
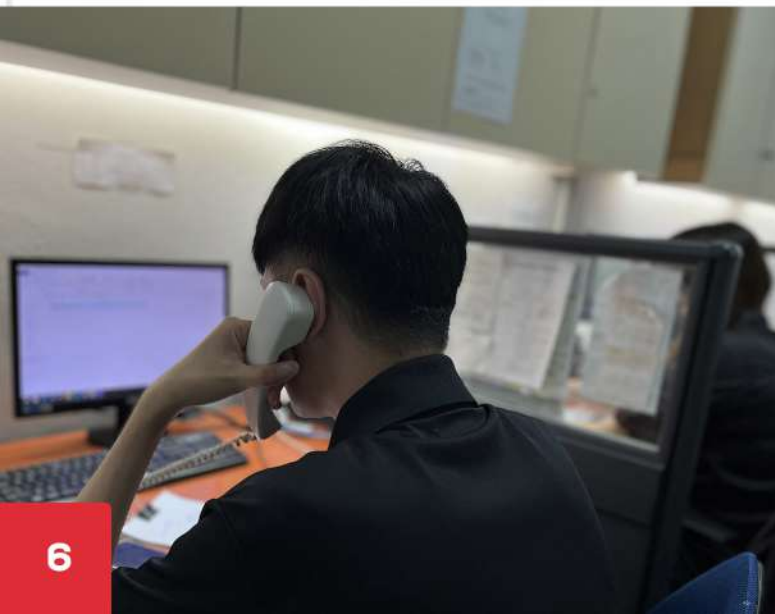


**ITS OFFICE APPLIANCES  
SDN BHD**

We provide the best products for our customers. With the help and guidance of our professional Sales Representative, we will make sure that our customers will be advised for the right choice according to their needs. All our customers needs will be taken into account, because customer satisfaction is our priority.



With complete knowledge of office products, our sales representatives will provide thoughtful recommendations to customers who need advice about their office equipment. In addition, they will also provide suggested solutions if there are issues or problems from the customer's side.



SALES



ITS OFFICE APPLIANCES  
SDN BHD

# Google Review

Its Office Appliances Sdn Bhd

14, Jalan Puteri 5/12, Bandar Puteri Puchong, Puchong, Selangor

4.8 ★★★★★ 153 reviews ⓘ



**syazwani zahurin**

1 review

★★★★★ 2 months ago

EXCELLENT SERVICE! I know their website through one of my officemate because wanted to ask about several items that I currently need. Thanks to their salesperson Ms Nicko! She really help me a lot and fast replied as well! . Will come keep in touch in future for further purchasing.



1



**Nur Farhana kabir**

1 review

★★★★★ 2 weeks ago NEW

So easy to communicate with one of their customer service team which is Wesley. The delivery also fast. Basically i had a very good experience with this shop ☺☺



1



**Nashili Convey**

1 review

★★★★★ 4 days ago NEW

Ms Nicko efficient in giving explanation and quotation. Keep up the good work. Thank You.



1



**Kah Ming Hoh**

1 review

★★★★★ a week ago NEW

From whatsapp ask for quotation till made order  
Good service by Ms Nicko. She's very good and efficient. Gives fast response and very helpful. They even give free service to help me with my inquiries & quotation. Very recommended



2



**Suzanah Md Khayon**

1 review

★★★★★ 5 months ago

Ms Nicko very friendly, she help me explain the product one by one..and fast action..in 5 minutes i already received quotation..good job



1



# PRODUCT RANGE



**ITS OFFICE APPLIANCES  
SDN BHD**

We are specialises in office appliances field. Our comprehensive product range, which continues to grow through research and development initiatives, includes :



**Time Recorder**



**Fingerprint &  
Face Recognition**



**Door Access**



**Note Counter**



**Paper Shredder**



**Industrial Shredder**



**Safety Box**



**Strong Room  
Door**



**Guard Tour System**



**Coin Sorter**



**Chequewriter**



**Note Detector**



# PRODUCT RANGE



**ITS OFFICE APPLIANCES  
SDN BHD**



**Time Stamping**



**Laminator**



**Paper Binder**



**Walkie Talkie**



**Time Recorder  
Ribbon**



**Chequewriter  
Ribbon**



**Time Card  
Rack**



**Time Recorder  
Card**



**Cash Register**



**Electronic Whiteboard**



**CCTV**



**Typewriter**

Check out our full list product here :  
<https://www.itsoffice.com.my/Products>



# SALES

# ITS

**ITS OFFICE APPLIANCES  
SDN BHD**

We produce our own branded product, **iTBOX**, which has been on the market for several years. Our purpose of producing our own brand is to provide quality products that work well, and further build trust in our brand in the office supplies field.



*Your Trusted Brand*



We ensure the quality of our goods. With our own storage space, customers don't have to worry about stock availability. Inspections will always be made from time to time, to ensure that the goods are always in the best condition.



# SALES



**ITS OFFICE APPLIANCES  
SDN BHD**

Apart from that, we also supply all the leading brands of office equipment out there. As a one stop office equipment supplier, we want customers to know that all leading brands, office products that customers need, will be provided by us!





# SALES



**ITS OFFICE APPLIANCES  
SDN BHD**

**Pick up or delivery? Just choose which one you want! We provide delivery services for items ordered by customers, whether delivered by our staff or the local courier you prefer. The ordered item will be handled and wrapped well, to prevent it from being scratched or damaged.**





# SERVICE

**ITS**

**ITS OFFICE APPLIANCES  
SDN BHD**

Customer satisfaction is our priority. This is where our technical department will play a role. They will ensure that customers who want training or installation will be met from start to finish. The after sales services provided are:

- 1 . Site Visit
- 2 . Product Training
- 3 . Machine Installation
- 4 . Online Troubleshooting
- 5 . Machine Repair
- 6 . Software Support



Our experienced technical department has been well trained, handled several situations that require experience and knowledge to resolve. We are very proud because our technical department has solved all the problems faced by customers, regardless of machine repair, software training and many more. Apart from that, all encouraging feedback from customers is highly appreciated, because this proves that our technical department is one of the best.

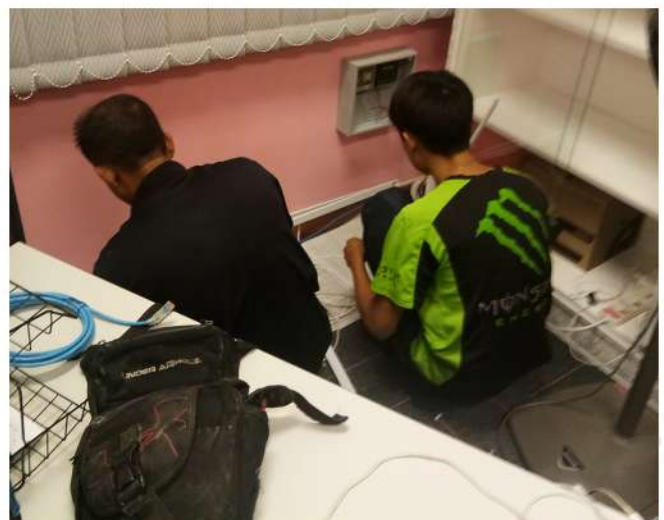




## JABATAN PESURUHJAYA BANGUNAN



## MAJLIS PERBANDARAN KLANG

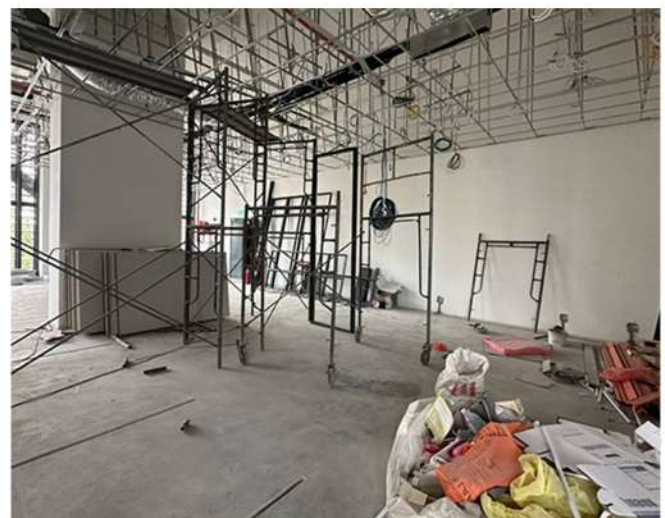
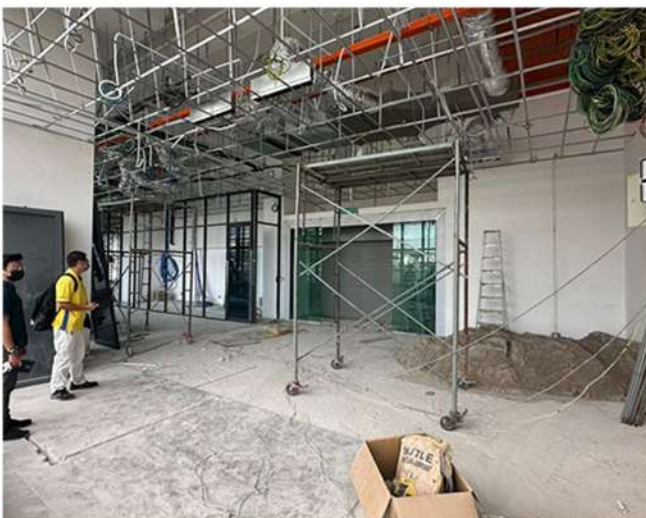
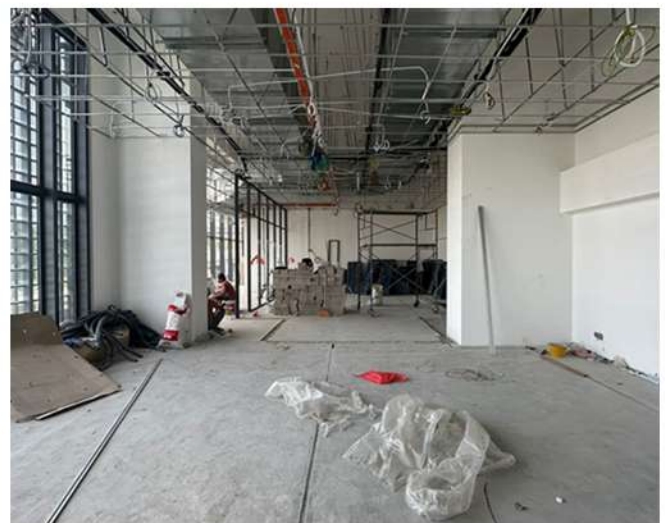




# COMPANY PROJECTS

**ITS**

**ITS OFFICE APPLIANCES  
SDN BHD**



OUR  
CLIENT



ITS OFFICE APPLIANCES  
SDN BHD



AEON delight



中國銀行  
BANK OF CHINA



PARKSON





**OUR  
CLIENT**



**ITS OFFICE APPLIANCES  
SDN BHD**



**COLUMBIA ASIA**

**GAMUDA LAND**



**BERJAYA  
TIMES SQUARE**  
KUALA LUMPUR



KOLEJ UNIVERSITI ISLAM ANTARABANGSA SELANGOR  
الكلية الإسلامية العالمية  
INTERNATIONAL ISLAMIC UNIVERSITY COLLEGE SELANGOR



SERVICE



ITS OFFICE APPLIANCES  
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Pat Wong

1 review

★★★★★ 6 months ago

The service was good and the problem was solved within an hour. So far no further issue. Great job!



1



Steven Yong

4 reviews · 3 photos

★★★★★ 4 years ago

Nice & friendly sales team, very easy to get what i requested. Profesional technical team fully support from machine installation, training even trouble shooting...GooooooooooooD  
Recommend to list as my company loyalty supplier.



Like



Nurul Syafiqah Mohd Farook

1 review

★★★★★ 3 years ago

Thank you so much for helping me Mr. Aril to solved all the problem regarding this thumb print machine. Im really appreciate, thanks and keep it up😊



Like



Soeleha Zahrih

1 review

★★★★★ 3 years ago

(Translated by Google) Thank you Aril is very helpful 🍻🍻🍻

(Original)

Thank you Aril sangat membantu 🍻🍻🍻



Like



Mohemmad Aiman

2 reviews

★★★★★ 4 years ago

Saya daripada Syarikat Crossfit . Service terbaik & barang murah . Harga berpatutan . Technician Mr.K good service

(Translated by Google)

I'm from Crossfit Company. Best service & cheap goods. Affordable . Technician Mr.K good service



Like



**OUR  
FRONT  
LINE**



**ITS OFFICE APPLIANCES  
SDN BHD**

## **SENIOR SALES REPRESENTATIVE**



**NICKO**



**WESLEY**



**ANGELINE**

## **SENIOR TECHNICAL DEPARTMENT**



**SHAHIRIL**



**WAN**



**KELVIN**



# COMPANY EVENTS



**ITS OFFICE APPLIANCES  
SDN BHD**





# COMPANY EVENTS



**ITS OFFICE APPLIANCES  
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## OUR VISION



**ITS OFFICE APPLIANCES  
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- **The Largest One-Stop Office Equipment Supply Platform In Malaysia.**

*"Providing a variety of office equipment for all types of customers and dealers, to make it easier for them to find their needs."*

- **The First Choice For All Office Equipment Customers In The Market**

*"Provide all famous brands for office equipment, and also add various types of office equipment categories in sales, to provide a wide choice for customers."*

- **A Platform For Employees To Pursue Their Dreams**

*"The future of the employee will be prioritized, thus by providing a comfortable work place, a positive working atmosphere, and long-term goals that are drawn up together with the employee and employer, will make this goal achieved."*





## OUR MISSION



ITS OFFICE APPLIANCES  
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1. **One-stop platform:** The most complete one-stop office equipment and supplies platform, from Equipment Supply to Customer Problem Solving.
2. **For Suppliers:** ITS Office Appliances will be one of the biggest bridges that connect them to the market.
3. **For Dealers :** Create a sales network, through the ITS Office Appliances ready supply platform to achieve a win-win situation.
4. **For Customers :** Guarantee the best products, provide the most professional product knowledge, solutions, support to customers in need.
5. **For ITS :** Creating opportunities, attracting more talents with the same ability & values, so that they can find their dreams at ITS Office Appliances.

